Community Care Information

Hospital Emergency Room (ER) Visits

- Please ensure you, or the facility, contact the VA at 844-724-7842 within 72 hours of reporting to an ER if you would like to have VA considered as payor.

- To locate an in-network facility call 877-881-7618, or your nearest VA facility.
To verify eligibility, call 1-844-MYVA311 (1-844-698-2311)

To find an in-network urgent care visit: https://www.va.gov/find-locations or call: 877-881-7618.

Facility must call 888-901-6609 to start your authorization upon presenting

To obtain (not required) “Urgent Care Assistant Cards” visit: https://www.va.gov/COMMUNITYCARE/programs/veterans/Urgent_Care.asp

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